Use Case: Give Feedback
Actors: Health Care Professional and Patient
Goal: Provide feedback about the wound management plan

Overview:
Based on the patient's data, health care professionals can formulate clinical recommendations such as change the periodicity of the photos or recommend a different wound dressing change frequency. This feedback can be given daily or weekly, according to the patient's condition.

Cross-reference:
R2, R3, R4, R10, R12, R15

Basic course of events:

1. Sign in
   This use case starts when a health care provider accesses the Tele-Scar platform. *The system asks for identification information.* The physician enters his/her ID and password. *The system validates the ID and password.*

2. Select "Patients"
   The system displays the functions available to the health care professional. The health care professional selects "Patients".

3. Obtain Patients list
   The system retrieves the list of patients the physician is responsible for and displays it to the health care professional. The physician can search the list by name.

4. Select patient
   The physician selects a patient from the list of patients. *The system acknowledges the selection.*

5. Select "Feedback"
   Based on the data, the health care professional writes clinical recommendations such as change the periodicity of the photos or a different wound dressing change frequency.

6. Submit Feedback
   The health care professional submits the feedback. *The system records the feedback and sends it to the patient.*
   The use case ends.

Alternative courses:

Step 1 If the system determines that the health care professional ID and/or password are not valid, an error message is displayed. The use case ends.

Step 3 If the system is unable to get a list of patients an error message is displayed. The physician acknowledges the error message. The use case ends.

Step 6 If the system is unable to send the feedback to the patient, an error message is displayed. The use case ends.

Quit The system allows the health care professional to quit at any time during the use case. The ongoing actions are stopped. The use case ends.

Preconditions: Health care professional has an internet connection.
The health care professional is registered and has access to the Tele-Scar platform.

Postconditions: At the end of the use case either the health care provider was able to give feedback to the patient or the give feedback was unsuccessful, and no feedback was sent to the patient.